

18-2-09717-7

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

717-7 51411188

06-05-18

FILED IN COUNTY CLERK'S OFFICE

JUN 0 5 2018

PIERCE COUNTY, WASHINGTON
KEVIN STOCK, County Clerk
BY \_\_\_\_\_DEPUTY

### IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON IN AND FOR THE COUNTY OF PIERCE

NERISSA DEL ROSARIO,

Plaintiff,

VS.

BATES TECHNICAL COLLEGE, and RONALD LANGRELL,

Defendants.

Case No. 18 2 08717 7

COMPLAINT & DEMAND FOR JURY TRIAL

The Plaintiff, NERISSA DEL ROSARIO by and through MATTHEW Z. CROTTY, of CROTTY & SON LAW FIRM, PLLC complains of Defendants and alleges as follows:

### I. PARTIES, JURISDICTION, & VENUE

- 1. Nerissa Del Rosario was employed by the above-captioned Defendants during the time-frame relevant to this lawsuit and worked in Pierce County, Washington, on behalf of Defendants.
- Defendant Bates Technical College is an agency of the State of Washington and an employer as defined under the Uniformed Services Employment and Re-employment Rights Act COMPLAINTCOMPLAINT & DEMAND FOR JURY TRIAL - 1

19

21

25

(USERRA).

1

2

3

4

5

6

7

8

9

10

11

12

- Defendant Ronald Langrell is an employer as defined under USERRA, 38 U.S.C. §
   4303(4) as he controlled Ms. Del Rosario's employment opportunities.
  - 4. The Pierce County Superior Court has jurisdiction over this case.
- 5. Venue is proper in Pierce County because, inter alia, Defendants conduct business in Pierce County and the acts and omissions giving rise to Ms. Del Rosario's Complaint took place in Pierce County, Washington.

### II. FACTS

- 6. Plaintiff incorporates the above facts as if pled verbatim herein.
- 7. On or about July 1, 1999, Bates Technical College ("Bates") hired Ms. Del Rosario into a tenure track instructor position.
- 8. At the time of her hire Ms. Del Rosario served in the US Air Force Reserve. Shortly after her hire Ms. Del Rosario's military obligations required that she conduct military duty approximately eight (8) total hours/day for one weekend each month and one two week training obligation in the summer. Ms. Del Rosario's military reserve obligations had little effect on her schedule at Bates.
- 9. Ms. Del Rosario received tenure at the college in March 2003 as an instructor in the Information Technologies Specialist Program.
- 10. Following the events of September 11, 2001, Ms. Del Rosario's military absences increased.
- 11. The Air Force Reserves mobilized Ms. Del Rosario from January 2004 through May 2006. That mobilization included a combat tour (September 2005 January 2006) in Iraq. COMPLAINT 2

О () While serving in Iraq Ms. Del Rosario served as the Logistics Chief coordinating the movement of military personnel in and out of Kirkuk AB. A significant portion of her duties included coordinating movement of human remains from the Air Base and return to the United States. Processing the remains and personal belongings of deceased U.S. service-members had a profound effect on Ms. Del Rosario's life and ultimately resulted in her being diagnosed with Post Traumatic Stress Disorder (PTSD).

- 12. In May 2006 Ms. Del Rosario returned to Bates. Bates re-employed Ms. Del Rosario as a Technology Center Instructor.
- 13. Before the January 2004 May 2006 mobilization Ms. Del Rosario's job title was Tenured Web Design Instructor. Ms. Del Rosario worked a 214 day per year/7 hours per day schedule.
- 14. After the January 2004 May 2006 mobilization Ms. Del Rosario's job title was Technology Center Instructor. Ms. Del Rosario worked a 214 day per year/7 hours per day schedule.
- 15. During the January 2004 May 2006 timeframe Bates utilized Emmet Peterson to do the work that Ms. Del Rosario was doing while Ms. Del Rosario was away on military orders. The position that Bates re-employed Ms. Del Rosario into upon her return to work was of a lower status than the Tenured Web Design Instructor position. Bates' rationale for re-employing Ms. Del Rosario into the lower status job was that enrollment had declined during Ms. Del Rosario's absence thus necessitating the reduction of one of the two Tenured Web Design Instructor positions.

 $\mathbb{Q}()$ 

0

1

2

3

4

5

6

7

12

15

- 17. Before the September 2007 – December 2007 mobilization Ms. Del Rosario's job title was Technology Center Instructor. Ms. Del Rosario worked a 214 day per year/7 hours per day schedule.
- 18. After the September 2007 – December 2007 mobilization Ms. Del Rosario's job title was Business and Management Training Center (BMTC) Instructor. Ms. Del Rosario worked a 214 day per year/7 hours per day schedule.
- 19. During the September 2007 - December 2007 timeframe Bates closed down the Technology Center while Ms. Del Rosario was away on military orders.
- 20. Bates transferred Ms. Del Rosario the BMTC at the direction of then President David Borofsky, to "make things right" regarding the way the decision to close down the Technology Center was made. Bates kept Ms. Del Rosario at the 214 day per year/7 hours per day schedule and claimed that the budget would not allow Ms. Del Rosario to get the standard 225 day per year/8 hours per day that all of Ms. Del Rosario's peers were receiving.
- 21. Bates' then-President David Borofsky told Ms. Del Rosario, on or about August 2009, that there was a movement to get rid of Ms. Del Rosario given her numerous military obligations. Mr. Borofsky encouraged Ms. Del Rosario to return to military service so as to save her job.
- 22. From August 2009 to April 2010 Ms. Del Rosario was again mobilized with the Air Force Reserve.

2

3

4

5

6

7

8

9

10

11

12

13

21

25

- 24. After the August 2009 to April 2010 mobilization Ms. Del Rosario's job title was Instructor, Job Readiness Training Center ("JRTC"). Ms. Del Rosario worked a 214 day per year/7 hours per day schedule. The JRTC position was not a tenured position.
- 25. Bates' stated reason for placing Ms. Del Rosario as an Instructor in the JRTC was "budget issues."
- 26. On or about January 26, 2012 Bates (consistent with Mr. Borofsky's warning) indicated that Ms. Del Rosario needed to move from the JRTC to Bates' Administrative Office Assistant to serve as an Instructor. Bates' move had the effect of placing Ms. Del Rosario at the top of Bates' RIF list and reduced her seniority from twelve years to zero.
- 27. On February 10, 2012, Ms. Del Rosario filed a USERRA claim with the US Department of Labor/VETS alleging, in part, that Bates violated Ms. Del Rosario's USERRA rights by failing to properly re-employ her upon her return to work after the above-referenced mobilizations.
- 28. On or about February 13, 2012 Ms. Del Rosario went on military orders. Those military orders lasted until September 30, 2015.
- 29. While Ms. Del Rosario was on military orders Bates, on April 10, 2012, agreed to place Ms. Del Rosario back into BMTC on an 8 hour/day 225day/year schedule rather than the Administrative Office Assistant Instructor position. Before Ms. Del Rosario filed her DOL/VETS USERRA complaint she worked a 214 day per year/7 hours per day. Bates' decision to move Ms.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Del Rosario to the 8 hour/day 225 day/year was an admission that Bates had been violating Ms. Del Rosario's USERRA rights from, at least, December 2009.

- 30. Yet at the same time Bates agreed to place Ms. Del Rosario on the proper 8 hour/day 225 day/year schedule, it, for the first time in Ms. Del Rosario's career told Ms. Del Rosario that "[w]hen you return [from military leave] you should meet with your supervisor, Dave Montgomery, to write a Performance Management Plan for the rest of the 2012-2013 school year."
- 31. Bates has no written rule, policy, or procedure that expressly mentions a "Performance Management Plan."
- 32. On or about April 11, 2012, the DOL/VETs closed is file on Ms. Del Rosario's January 2012 USERRA complaint.
- 33. On or about June 9, 2015, Bates (while Ms. Del Rosario was still on military orders) emailed Ms. Del Rosario and told her that Bates wanted to re-employ Ms. Del Rosario as a HR Generalist. The HR Generalist position differed from the position that Ms. Del Rosario occupied before the orders that commenced during the February 2012 timeframe. In conveying this "reemployment" offer Bates did not tell Ms. Del Rosario that the acceptance of that offer may constitute a waiver of her USERRA re-employment rights. For in order for a waiver of USERRA re-employment rights to be enforceable it must comply with the provisions of 38 U.S.C. § 4316(B)(2), and Bates' communication regarding Ms. Del Rosario's re-employment position into the HR Generalist provision provided no such notice.
- 34. On or about August 2015 Ms. Del Rosario returned to work (part time) following the February 2012 – September 2015 mobilization. Ms. Del Rosario returned to the HR Generalist **COMPLAINT - 6**

position with the understanding that she could and would return to the tenured faculty position.

Ms. Del Rosario's understanding was based on a verbal commitment from Bates' former HR

Director, Geoff Kaufman. This verbal commitment occurred on or about June 2015.

- 35. Although Bates told the DOL/VETS that Ms. Del Rosario would return to work on an 8/hour day 225/day year schedule, it did not keep its word.
- 36. Instead Bates brought Ms. Del Rosario back to work at an 8/hour day 260/day year schedule but at the salary for the 7/hour day 214/day year schedule she had been paid before her DOL complaint. The effect of this was that Bates paid Ms. Del Rosario the same amount of money but required her to work more hours to obtain those earnings. Using Ms. Del Rosario's last salary of \$93,394/year as an example, her working 260 days equaled a \$44.90 per hour rate whereas her working 225 days at that salary equaled \$51.88 per hour. This has resulted in Ms. Del Rosario being financially harmed in a manner in which she has not been fully compensated.
- 37. On or about November 2016 Mr. Kaufman resigned from his position at Bates to be effective March 2017. Before Mr. Kaufman departed Bates' employment Ms. Del Rosario requested that he (Kaufman) memorialize, in writing, the above-referenced verbal undertaking. On or about February 10, 2016, Mr. Kaufman responded to Ms. Del Rosario's request whereupon he (Kaufman) denied making the above-referenced June 2015 promise.
- 38. On or about March 2016 Mr. Kaufman's replacement, Gary Nilsson, began serving as Bates' HR Director.
- 39. Approximately one month after Mr. Nilsson took over as Bates' HR Director (April 2016) Ms. Del Rosario approached Mr. Nilsson, showed Mr. Nilsson her January 2012 DOL/VETs complaint, a copy of USERRA's relevant statutory provisions, and a document (from COMPLAINT 7

2

3

4

5

6

7

8

9

10

11

12

13

19

17

22

Bates) that inaccurately stated that Ms. Del Rosario had only 11 years of service. Ms. Del Rosario requested that Mr. Nilsson have Bates honor her USERRA rights by returning her to a tenured position and honor the commitment it made to DOL/VETS regarding the 8 hour/day and 225/day year schedule.

On or about August 10, 2016, Mr. Nilsson became extremely angry during a 40. meeting being chaired by Ms. Del Rosario and significantly raised his voice at several people in the meeting, berating them for things being discussed. The meeting was so disturbing to members of the committee that a few left the meeting early, several guit the committee as a result of that meeting, and a few met with Mr. Nilsson later in the week to discuss their feelings and demand apologies. As the committee chair, Ms. Del Rosario felt obligated to discuss the inappropriate behavior of her director with him in private. During that meeting he not only continued to yell about the meeting he eventually concluded that while he may have made a mistake in his tone and the things he was saying, people on the committee just needed to accept that it was his way of talking and to get over being upset about it. Ms. Del Rosario also expressed at that time, that she was extremely uncomfortable being in a position of having to have this kind of conversation with her own supervisor about his behavior, Mr. Nilsson reassured her that he did not harbor a grudge for it. Nevertheless, after that incident, Ms. Del Rosario began to feel an increase in hostility from Mr. Nilsson such as having to sign in and out whenever leaving for more than 10 minutes, interruptions of meetings she was having behind closed doors, condescending tone in communications, accusations of not informing him of work she was doing, undermining and overturning HR decisions she made (even after he approved them), and discussing with another HR generalist negative comments about Ms. Del Rosario.

- 41. During the November December 2016 timeframe Ms. Del Rosario attended a series of medical appointments regarding her stress-related health issues that included, severe neck and shoulder pain, frequent migraine headaches, debilitating back pain, heart palpitations, and chest pain.
- 42. On or about January 17, 2017, Ms. Del Rosario made a written request to return to tenured faculty status. At no time did Bates respond to that written request. At no time did Bates return Ms. Del Rosario to faculty status. Ms. Del Rosario made that request "due to health issues with my disabilities that have been exacerbated by stress." At this time she was placed on FMLA due to the health issues that she had been experiencing
- 43. On or about February 3, 2017, Bates noticed that it should have placed Ms. Del Rosario on intermittent FMLA leave when she returned from vacation. This non-compliance with the FMLA was not noted until Ms. Del Rosario's supervisor told her she was "still taking too much time off" of work for appointments.
- 44. During February 2017 Ms. Del Rosario told Mr. Kaufman that she wanted to exercise her USERRA rights and return to a tenured position to which Mr. Kaufman responded that Ms. Del Rosario was doing a "great job" in her current position and that Bates had done all it was required to do under USERRA.
- 45. Ms. Del Rosario requested intermittent FMLA leave due to continuing health treatments that began in November 2016. Ultimately it was suggested that the chest pains were caused by anxiety and stress that Ms. Del Rosario was experiencing at work. Both Ms. Del Rosario's primary health care provider and her VA counselor recommended that Ms. Del Rosario leave her HR Generalist position due to the stress that she was experiencing.

- 46. On or about March 7, 2017, Ms. Del Rosario's health care provider informed Bates, in writing, that Ms. Del Rosario was "experiencing extreme stress reactions, and relates this to her current work environment." Ms. Del Rosario's health care provider requested that Bates accommodate Ms. Del Rosario's PTSD disability by moving her to a less stressful environment.
- 47. On March 29, 2017, Mr. Nilsson authored a document that acknowledged that Ms. Del Rosario had a "documented medical issue" and requested that Ms. Del Rosario be moved from HR "[a]s soon as possible." Mr. Nilsson transmitted this request to Ron Langrell, Bates' President, and Holly Woodmansee, Bates' VP of Administrative Services.
- 48. On or about April 3, 2017, Ms. Del Rosario again requested that Bates accommodate her PTSD disability by moving her out of the HR department to the teaching faculty.
- 49. Between April 3, 2017 and May 5, 2017, Ms. Del Rosario's health care provider timely responded to Bates' request for information regarding the basis for Ms. Del Rosario's accommodation request. Ms. Del Rosario's health care provider's May 5, 2017, letter provided, in part, that Mr. Nilsson's "hostile tones, angry tension, aggressive stance and occasional yelling" exacerbated Ms. Del Rosario's PTSD.
- 50. It was not until May 2017 that Bates finally paid Ms. Del Rosario back wages in accordance with the above-referenced 8/hour day and 225/day salary schedule.
- 51. On or about May 9, 2017, Mr. Nilsson stated, to Ms. Del Rosario, that she had been "taking a lot of time off." It is true that Ms. Del Rosario had been taking a lot of "time off" but that "time off" was approved FMLA leave and was occasioned by Mr. Nilsson's conduct that

aggravate

Ms.

Del

Rosario's PTSD.

would

- 52. On May 24, 2017, Bates moved Ms. Del Rosario's work station from the HR office to a windowless office across the hall. The office move did not effectively limit Ms. Del Rosario's contact with Mr. Nilsson. Ms. Del Rosario's "new" office lacked the same computer equipment that her peers possessed. Part-time employees of Bates were given offices with windows whereas Ms. Del Rosario was not. Ms. Del Rosario objected to the move and told Executive Vice President, Alfred Griswold that she believed that the move was in retaliation for her having made her prior USERRA complaints and requests for accommodation.
- 53. On or about May 17<sup>th</sup>, Bates told Ms. Del Rosario that her (Del Rosario's) health care provider filed a "hostile work environment" complaint on Ms. Del Rosario's behalf. This was not true because Ms. Del Rosario's health care provider never filed such a complaint.
- 54. Bates responded to Ms. Del Rosario's health care providers' alleged claim by retaining Charles Sims, a "Human Resources Consultant" and ostensible "impartial" investigator. Mr. Sims was far from impartial. For example, on May 31, 2017, Mr. Sims, in a meeting with Ms. Del Rosario, stated that he (Sims) did not believe that Mr. Nilsson (a person that Sims claimed to know) was "capable" of the alleged behavior. Mr. Sims' report which, not surprisingly, found that no hostile work environment existed, concluded with the subtle recommendation that Bates *fire* Ms. Del Rosario. To wit:

From the perspective of an impartial observer, with a risk management context, it raises the question of "why the college would continue to expose itself to possible allegations, by Ms. Del Rosario, of adverse health outcomes by requiring her to remain in and report to a work assignment where she is contributing little or no performance value for the college?"

55. The report concluded with Mr. Sims recommending that Bates place Ms. Del Rosario on administrative leave which, in turn, is customarily a pre-condition to firing an employee. Clearly, the hostile work environment "complaint" and "investigation" was a sham designed by Bates to provide cover for its retaliatory and illegal behavior.

- 56. On June 23, 2017, Ms. Del Rosario contacted the Employer Support for Guard and Reserve (ESGR) in order to complain of Bates' continued USERRA violation by not placing her in the tenured teacher position.
- 57. On July 10, 2017, at 8 AM ESGR (after leaving two voicemail messages with Mr. Griswold to which he did not respond) contacted Mr. Griswold. The ESGR representative relayed Ms. Del Rosario's USERRA complaint and request to move from HR to a tenured faculty teaching position. The ESGR representative further relayed Ms. Del Rosario's USERRA complaint to Mr. Griswold on July 12, 2017.
- 58. On August 10, 2017, Ms. Del Rosario (again) asked Mr. Nilsson to transfer her out of the HR Department. Mr. Nilsson responded by elevating his voice and making inappropriate comments about Ms. Del Rosario's medical appointments.
- 59. On August 23, 2017, Ms. Del Rosario sent Mr. Griswold a detailed written summary that outlined her varied USERRA and accommodation requests. Ms. Del Rosario further accused Bates of violating her FMLA rights as well as retaliating against her in other regards.
- 60. On August 24, 2017, Mr. Griswold told Ms. Del Rosario that her April 2017 accommodation request (requesting transfer out of HR) had been denied. At no time did Bates

fully complete the interactive process as it relates to Ms. Del Rosario's accommodation requests. Unquestionably, Bates' denial of the accommodation request was in retaliation for her August 23, 2017, complaint in which Ms. Del Rosario (again) asserted her FMLA and USERRA rights.

- 61. In September 2017 Ms. Del Rosario resigned her position at Bates to take a lower paying job that requires Ms. Del Rosario to commute two hours, each direction, because she feared that Bates was retaliating for her complaints about the situation she was in and that they (Bates) was developing cause to fire her.
- 62. At times when Ms. Del Rosario spoke with Mr. Nilsson and/or Mr. Griswold regarding her USERRA rights and disability accommodation requests both individuals, in declining to grant Ms. Del Rosario her USERRA rights and/or accommodation requests, said words to the effect of "we're just doing Langrell's bidding." The "Langrell" meant Bates' then-President Ronald Langrell.
- 63. Bates' acts and omissions constitute violation of the Uniformed Services Employment and Re-employment Rights Act, the Family Medical Leave Act, and the Washington Law Against Discrimination. Bates' actions and omissions led to Ms. Del Rosario's constructive discharge from Bates' employment.
- 64. During the entirety of Ms. Del Rosario's employment Bates maintained a posted notice where employers customarily place notices for employees as required by 38 U.S.C. § 4334, informing managers and employees of rights under USERRA.
- 65. Upon information and belief, Bates is the recipient of various money from the federal government and, as a condition of receiving said money, Bates agrees to comply with the Vietnam Era Veterans' Readjustment Act (VEVRRA).

#### **COMPLAINT - 14**

### III. CAUSES OF ACTION

66. Plaintiff incorporates the above paragraphs as if pled verbatim herein.

(Count One – Violation of the Uniformed Services Employment and Re-employment Rights Act – 38 U.S.C. 4301 et seq – Failure to Re-Employ under § 4312-4313 & Retaliation under § 4311)

- 67. Plaintiff incorporates the above paragraphs.
- 68. In order to enjoy USERRA's re-employment protections, a plaintiff must: (a) be a member of the Armed Forces of the United States; (b) give notice to his employer of the plaintiff's military obligations; (c) serve honorably during the military service period; (d) give timely notification, to the employer, of plaintiff's intent to return to work; and, (e) serve less than five years with the military (absent varied exceptions). 38 U.S.C. § 4312.
- 69. Ms. Del Rosario was a member of the Air Force Reserves as all times relevant to this lawsuit.
- 70. Ms. Del Rosario gave timely advance notice of her (a) January 2004 May 2006 military mobilization (b) September 2007 December 2007 military mobilization (c) August 2009 April 2010 military mobilization and (d) February 2012 September 2015 military mobilization.
- 71. Ms. Del Rosario served honorably during the above-referenced military mobilizations and during the entirety of her military career.
- 72. Ms. Del Rosario timely returned to work following completion of the (a) January 2004 May 2006 military mobilization (b) September 2007 December 2007 military mobilization (c) August 2009 April 2010 military mobilization and (d) February 2012 September 2015 military mobilization.

2

3

4

5

6

7

8

9

10

11

12

13

21

22

23

24

25

- 73. Upon returning to work Defendants were obligated to re-employ Ms. Del Rosario in the following "order of priority": (1) the position that the employee would have attained with reasonable certainty if not for the employee's absence due to military service ("the escalator position"); (2) the position that the employee was employed on the date that the period of service began ("the pre-service position"); or (3) if the employee is not qualified for (1) or (2) above, any other position that is the nearest approximation first to (1) and then to (2) ("the nearestapproximation position"). 38 U.S.C. § 4313(a)(1)(A)-(B) & (a)(4); 20 C.F.R. § 1002.191; 20 C.F.R. § 1002.196(a)-(c).
- 74. The USERRA also required Defendants to re-employ Ms. Del Rosario into a position that had the same "seniority, status, and pay" she had before the above-referenced military mobilizations.
- 75. Defendants violated USERRA's re-employment statute by, inter alia, (a) reemploying Ms. Del Rosario in lower status position of "Technology Center Instructor" following her return to work following the January 2004 – May 2006 mobilization (b) re-employing Ms. Del Rosario at in a 214/day per year (7/hour per day) schedule following her return to work after the September 2007 – December 2007 mobilization - - - which was of a lower status and pay than her similarly situated peers who were given more work days per year (225) and more hours per day (8) to work - - - (c) re-employing Ms. Del Rosario into lower status non-tenured JRTC Instruction position following her August 2009 – April 2010 mobilization, (d) re-employing Ms. Del Rosario in a lower status, non-union protected exempt status position as a HR Generalist following her February 2012 - September 2015 mobilization, and (e) following Ms. Del Rosario's DOL/VETs complaint of 2012 (which related to Bates' failure to re-employ her in 2007), requiring Ms. Del **COMPLAINT - 15**

;---0 (N 1

2

3

4

5

6

7

8

9

15

12

20

18

25

Rosario to work more days (260 days per year at 8 hours a day) but paying Ms. Del Rosario at a 214 day per year (7 hours per day) rate.

- 76. Defendants also violated USERRA by failing to re-employ Ms. Del Rosario into a tenured teaching position (as opposed to the non-tenured HR Generalist position) as the statute and its governing regulations required Bates to, inter alia, accommodate Ms. Del Rosario's service-connected disability. See 20 C.F.R. § 1002.225 – 226. In this instance Ms. Del Rosario's service-connected disability was PTSD. Ms. Del Rosario's PTSD was aggravated by Ms. Del Rosario's supervisor, Mr. Nilsson. Ms. Del Rosario was serving in the HR Generalist position when her PTSD was being exacerbated by Mr. Nilsson. As such, USERRA required Bates to, in addition to the reasons set out above, re-employ Ms. Del Rosario into the tenured teaching position that would keep Ms. Del Rosario out of Mr. Nilsson's supervisory umbrella.
- 77. Defendants' failure to properly re-employ Ms. Del Rosario has caused her damages in an amount to be proven at trial.
- 78. USERRA, 38 U.S.C. § 4311(b), also contains an anti-retaliation provision insofar as an employer cannot retaliate against a person who, inter alia, "(1) has taken an action to enforce a protection afforded any person under this chapter, (2) has testified or otherwise made a statement in or in connection with any proceeding under this chapter, (3) has assisted or otherwise participated in an investigation under this chapter, or (4) has exercised a right provided for in this chapter."
- 79. Ms. Del Rosario's USERRA protected activity includes, but is not limited to, her (a) DOL/VETS complaint of 2012 (b) her June 2015 and April 2016 requests to return to her tenured position (c) her January 2017 request to return to her tenured position (d) her February **COMPLAINT - 16**

2017 request to return to her tenured position (e) her March 2017, April 2017, and June 2017 requests to return to her tenured position in order to alleviate the affects her current work environment was having on her PTSD, (f) her June - July 2017 ESGR complaints, and (g) her August 23, 2017 communication to Mr. Griswold regarding her USERRA rights.

- 80. Defendants retaliated against Ms. Del Rosario by, *inter alia*, (a) ignoring her requests to return to her tenured position from the June 2015 August 23, 2017 timeframe but then emphatically denying the request to return to the tenured position the day after her August 23, 2017 USERRA complaint to Mr. Griswold, (b) paying Ms. Del Rosario at a lower pay rate (c) moving Ms. Del Rosario's work station, and (d) misrepresenting that Ms. Del Rosario's health care provider made a hostile work environment claim on Ms. Del Rosario's behalf and then using that as a pretext to conduct a sham investigation through an "impartial" investigator (Mr. Simms).
- 81. Defendants' violation of USERRA's anti-retaliation statute has caused her damages in an amount to be proven at trial.

# (Count Two - Violation of Washington Law Against Discrimination - RCW 49.60.180 & RCW 49.60.210 & RCW 49.60.220)

- 82. Plaintiff incorporates the above paragraphs.
- 83. The Washington Law Against Discrimination (WLAD) makes it illegal for an employer to discriminate against an employee on account of her actual or perceived disability, fail to accommodate an employee's disability, and retaliate against that employee on account of, *inter alia*, the employee's request for an accommodation and/or the employee's opposition to any of his or her employer's discriminatory acts.
- 84. Defendants failed to accommodate Ms. Del Rosario's disability by, *inter alia*, turning COMPLAINT 17

a blind eye to the means by which Mr. Nilsson, and others, were exacerbating her pre-existing service connected disabilities.

- 85. Defendants discriminated on account of Ms. Del Rosario's actual or perceived disability by using a made up reason (Ms. Del Rosario's health care provider's fictitious filing of a complaint) to hire a biased investigator (Simms) to come up with a reason (Ms. Del Rosario's "adverse health outcomes") to not transfer Ms. Del Rosario out of the HR Generalist position.
- 86. Defendants violated the WLAD's anti-retaliation statute for the same reasons that the Defendant violated USERRA's anti-retaliation statute.
- 87. Defendant Langrell violated the WLAD by, *inter alia*, aiding and abetting Bates' violations of the law by instructing Mr. Nilsson and/or Mr. Griswold to not action Ms. Del Rosario's requests and/or by encouraging said Defendants to violate the law.
- 88. Defendants' violations of the WLAD entitle Ms. Del Rosario to damages in an amount to be proven at trial.

# (Count Three – Violation of the Family Medical Leave Act – 29 U.S.C. 2615 – Interference and discrimination/retaliation)

- 89. In order to state an FMLA interference claim, an employee must establish that (1) she was eligible for the FMLA's protections, (2) her employer was covered by the FMLA, (3) she was entitled to leave under the FMLA, (4) she provided sufficient notice of her intent to take leave, and (5) her employer denied him FMLA benefits to which she was entitled.
- 90. Ms. Del Rosario was eligible for FMLA protections, Bates was covered by the FMLA, Ms. Del Rosario was entitled to take FMLA leave, and Ms. Del Rosario provided Bates with her intent to take that leave on or about January 17, 2017.

2

3

4

5

6

7

8

9

10

11

12

13

21

- 91. Ms. Del Rosario took full (non-intermittent) FMLA from January 17, 2017 through February 3, 2017 whereupon she returned to work, at Bates, in a fulltime capacity.
- 92. Bates interfered with Ms. Del Rosario's rights by failing to inform her of her right to take intermittent FMLA post- February 2017 even though Ms. Del Rosario informed Bates that she would need intermittent FMLA after her February 2017 return to work in a fulltime capacity.
- 93. Bates also discriminated/retaliated against Ms. Del Rosario for taking FMLA by, inter alia, attempting to deny the request for FMLA that Ms. Del Rosario made on May 1, 2017, telling Ms. Del Rosario that she had been taking "too much time off" for medical appointments even though the FMLA allowed such intermittent leave, by failing to inform Mr. Simms (Bates' investigator) that Ms. Del Rosario was eligible for intermittent FMLA but instead sanctioning (and then failing to correct) an investigative report from Mr. Simms that pejoratively noted Ms. Del Rosario's "high absentee" rate, and by denying Ms. Del Rosario's request to transfer to a tenured position the day after her August 23, 2017, complaint regarding Bates' violation of her FMLA rights.
  - 94. Bates' actions caused Ms. Del Rosario damages in an amount to be proven at trial.

### IV. PRAYER FOR RELIEF

Plaintiff respectfully seeks:

- All damages allowed under the law including front pay, back pay, liquidated A. damages, pre-judgment interest, adverse tax consequences, and general damages including, without limitation, emotional distress damages.
  - B. Attorneys' fees, costs, and litigation expenses.
  - C. A declaration that Defendant violated USERRA, the WLAD, and the FMLA.
  - D. All other relief that is just and equitable.

6/6/2018

DATED this June 157, 2018.

CROTTYN& SON LAW FIRM, PLLC

By:

Attorneys for Plaintiff